

6.2 Error messages

Error messages appear when an error is detected by the machine's operating system. Depending on the error, it remains active or can be solved by itself and the error message disappears by itself.

The error is stored to the Error Log (see section "5.4.4 Error history" on page 106).

A total of 10 errors can be logged by the Bolero for technical support. When the log is full the first error will be overwritten.

► The **start button** can be pressed to restart the Bolero.

If the error message returned after the appropriate action, please contact your dealer.

Example display for error messages



6.2a

| Error | Description | Most suspected components |
|-------|--|--|
| E001 | Temperature rising without relay switched on. | Relay contacts are sticking |
| E002 | Temperature sensor out of range within x time. | If the temperature sensor (NTC) measures a value that outside its range (0 Ohm or infinity Ohm) |
| E003 | Magnetic valve open without selection. | Fill up 3 times without selection for dispensing machines without manual tap. If this valve is activated without a recipe button is pressed there is probably a leakage in the water system or the water in the boiler is boiling. |
| E004 | Temperature not rising while relay engaged | Relay defective Wiring issue in heater circuitry Heating element defective Thermistor not mounted correctly |
| E005 | Wrong position water selector. | The water selector returns to its initial position during start-up and after each dosing. The selector cannot find its position during the execution of this routine. |
| E006 | Water supply failure. | Floater defect or water supply not active. |
| E007 | Not used. | - |

| Error | Description | Most suspected components |
|-----------|--|--|
| E008 | Communication error bus systems. | There is constant communication during machine start-up and during use. If communication is impossible. |
| E009 | Pump motor rotates too slow or does not rotate at all. | The pump motor is rotating during machine start-up and during use. The light sensor detects no or too little pulses. |
| E010 | Mixer motor not detected. | No connection or motor damage. |
| E011 | Canister motor runs insufficiently. | To heavy motor control (current) to the canister motor. |
| E012 | Coin mechanism missing. | - |
| E013 | Coin mechanism defective. | - |
| E014 | Coin mechanism blocked. | - |
| E015 | Coin mechanism sabotaged. | - |
| E016 | Communication error coin mechanism. | - |
| E017 | Coin mechanism general error | - |
| E018 | Error in cashless device. | - |
| E019 | Communication error cup detection. | - |
| E020-E025 | <i>Not used.</i> | - |
| E026 | Contact your dealer for necessary maintenance | A message that shows up when Relay life is over. Replace I/O-board. |