

Cafitesse Excellence Touch



Troubleshooting

Problem: Message Error 60, 61, or 63

Action: Check if the mixer bowls are correctly installed, and if the outlet cover is completely closed .



Open the machine door.



Pull the red release lever to open the outlet cover.



Check if both mixer bowls are present.



If they are present: turn the bowls to remove (counter clockwise).

Reinstall them firmly back onto the socket/frame, turn them clockwise into a horizontal position.

Close the outlet cover (hinge upwards), and the machine door.



Open the operator mode. (Insert the operator USB key in the port at the upper left side of the door, or -if enabled- press the upper right corner of the screen)

Tap on the "Reset Failures" icon. in the "Active Failures List" (1) and exit the operator mode.(2)



Do you have any questions or does the problem persist? Please contact the helpdesk of your local service organization.